

Pneumonia – Low Risk Case (score 0 – 1)

“Near Live” Usability Testing

History (Standardized patient):

Provider: “Hi, what brings you in today?”

Patient is intermittently coughing.

Patient: Well, it really started the other night. I woke up with this cough out of nowhere—this was 3 nights ago—and I’ve pretty much been coughing since then. And then, this morning, I started coughing up phlegm too. Just clear. Not any color or blood or anything.

But I would say I’ve been generally under the weather the last couple of days. It’s been harder to breathe, and I’ve been really tired. And I’ve been achy everywhere. In fact, my joints really were hurting when I got out of bed this morning—which is unusual for me.

I don’t think I have a fever, but I have been a little warm at night before I fall asleep.

Nobody at home or work is sick that I know of. And I’ve never had anything like this before, but I really hate being sick! I hope you can give me something for this.

Physical Exam (Provided in written form):

T 99.2, HR 75, ENT: pharyngeal erythema, Neck: no LAD, Lungs: CTABL