

Welcome Script

My name is _____. I'll be walking you through this session today. You probably already have a good idea of why we asked you here, but let me go over it again briefly. We are asking people to try using some software that we are working on to assist physicians with (insert disease or diagnosis) and workflow. Our goal today is to see whether the software works as intended. We are asking you to participate in this session because you care for patients in a clinical setting. This session today should take about 30 minutes.

The first thing that I want to make clear is that we are testing the software not you. You can't do anything wrong here. As you use the software, I am going to ask you as much as possible to try to think out loud. What that means is say what you're looking at and what you're trying to do and what you're thinking. This will be a big help to us. Also, please be very candid with your thoughts. You won't hurt our feelings. We are doing this to improve the software, so we want to hear your honest reactions. If you have any questions as we go along, just ask them. I may not be able to answer them right away since we are interested in how people do when they don't have someone sitting next to them to help. But will answer all questions when we are done. And if you need to take a break at any time, just let me know.

You may have noticed this microphone. With your permission, we will record what happens on the screen and the conversation. The recordings are only going to be used to help us figure out how to improve the software and won't be seen by anyone except the people who are working on this project. Please try to avoid using names while you are being recorded. Do you have any further questions?

Now if you can fill out a brief survey we'll get started.

Ok, let's review how to do think aloud sessions.